

Privacy Statement

Hastings (Westport) Ltd t/a Hastings & Co, J J McNicholas, Killeen Insurances, Tyrrell Insurance Brokers and Rouse Insurance Brokers, thereafter referred to as 'Hastings,' is committed to protecting your privacy.

Collection and Use of Customer Data

Hastings uses your Customer Data for the provision and administration of insurance products and related services. Examples of the actual or possible uses of your Customer Data are: processing your insurance application, processing claims, statistical analysis, underwriting purposes, fraud prevention, market research, risk management and provision of advice.

Your Customer Data may also be used by Hastings to provide you with information about products and services from us or other products and services which are arranged for you by us with a third party. We operate a strict opt-out policy, such that all direct marketing material contains the option to opt-out of future direct marketing. Furthermore, you may opt-out at any time by writing to the Data Protection Officer at the address mentioned above.

You may be required to provide Hastings with sensitive personal data e.g. information relating to your physical or mental health or the commission or alleged commission of or prosecution for an offence ("**Sensitive Data**"). Hastings is committed to protecting the privacy of Sensitive Data and will only use Sensitive Data in a manner consistent with this Data Protection & Privacy Policy.

This processing of information applies to both our online and off line work practices.

By disclosing your Customer Data to Hastings you indicate your consent to the collection, storage, processing and use of your Customer Data by us as described in this Privacy Statement.

Disclosure of Customer Data

Hastings considers your Customer Data to be private and confidential. Hastings may sometimes disclose information about you to agents or service providers appointed by us, regulatory bodies, other insurance companies and others who work for us in connection with the provision of services to you. Hastings may access and/or disclose your Customer Data if required to do so by law or in the good faith and belief that such action is necessary to: (a) conform with the law or comply with legal process served on Hastings (b) protect and defend the rights or property of Hastings including, without limitation the security and integrity of our network; or (c) act under exigent circumstances to protect the personal safety of users of our services or members of the public.

Access to and Rectification of Data

You are entitled to copies of your Customer Data held by us as the data controller. We will provide you with a copy of the Customer Data kept by us as soon as may be and in any event not more than 40 days after the request in writing. All requests should be addressed to the Data Protection Officer, Hastings (Westport) Ltd, The Octagon, Westport, Co Mayo on payment of a fee of €6.35. If the information we hold about you is inaccurate, please let us know and we will make the necessary amendments and confirm that these have been made within 40 days of receipt of your request. We will only hold on to your Customer Data for as long as necessary for the purposes of providing insurance products and related services to you, or if you do not become an insured, or cease to be an insured, for the purposes of informing you of products or services offered by us in the future.

Security of Data

Hastings is committed to protecting the security of your personal information. We use a variety of security technologies and procedures to help protect your data from unauthorized access, alteration, accidental loss or destruction. For example, we store the personal information you provide on computer systems with limited access, which are located in controlled facilities. When we transmit highly confidential information, such as a credit card number, over the internet, we protect it through the use of encryption and secure servers. As effective a modern security practices are, we cannot guarantee the complete security of our database, nor can we guarantee that information you supply won't be intercepted while being transmitted to us over the Internet. We will continue to revise policies and implement additional security features as new technologies become available.

Use of Cookies

"Cookies" are small text files sent from a website to the hard drive of a user's computer to store bits of information related to that user. Cookies can store information about users, including IP addresses, navigational data, server information, data transfer times, user preferences, and passwords needed to access the special areas of a site. At present Hastings does not use Cookies for the purpose of storing and retrieving session information in our Systems. No Customer Data or Sensitive Data is stored in this way.

Software Quality

Hastings does not warrant that any information, software or other material accessible through this site is free of viruses, worms, Trojan horses or other harmful component. Hastings assumes no responsibility and shall not be liable for any direct, indirect, incidental or consequential damages that result from the use, access to, browsing in or downloading of any information, data, text, images or other material accessible through one of its web pages, this site or the website of any linked third party.

Changes to the Data Protection & Privacy Policy

Hastings reserves the right to change this Data Protection & Privacy Policy from time to time in its sole discretion. If we decide to make any changes, we will post those changes here so that you will always know what information we gather, how we might use that information and in what circumstances we will disclose it to anyone. By continuing to use Hastings after we post any changes, you accept and agree to this Data Protection & Privacy Policy, as modified.

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